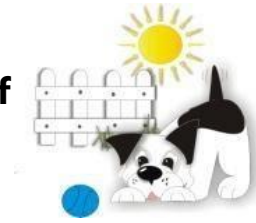


Together Keeping our Clients, our Staff and our Families Safe



PET DOG SCHOOL Ltd

Please do not bring your dog if the following apply to you;

- You, or any member of your family have any symptoms relating to Covid – 19. Common symptoms are: fever, tiredness, dry cough. Some people may experience; loss of taste, aches and pains, nasal congestion, runny nose, sore throat, diarrhoea.
- You have visitors in your home from outside the Wanganui area who have been with you for less than 14 days.

Personal safety

- If you arrive at the same time as another owner, please wait in your car until they get back into theirs.
- Do maintain social distancing if you should meet another person – 2 metres physically apart.
- Do not shake hands or have any physical contact.
- Do cough/sneeze into elbows if you need to do so.
- Do not touch any shared surfaces other than door and gate handle.
- **PAYMENT** We would prefer that you pay by direct banking and not use the EFTPOS machine or cash. If this is not possible just let us know and we deal with each request on an individual basis. Our account details are: **ASB Pet Dog School 12-3163-0122428-00** Ref; Please use your **dogs name**, your **personal client number** if you know it and the **date you are paying for**.

At Drop off – Please wait in your car and keep an eye on members of staff

- You will be directed to take your dog to one of the 3 gates we usually take your dog through; These are –
 - 1) **The Little Paddock at the front of the building**
 - 2) **The Big Paddock – on the right as you drive into the carpark**
 - 3) **Into the building through the porch**
- When directed both you and your dog can come INSIDE the area you are directed to. Close the gate/door behind you.
- If asked to bring your dog inside the building – pop them through the door and close it behind them.
- Take the lead off (you can leave the collar on) and wait for us to call the dog to us before you open and exit the gate/door you came in through.

TAKE YOUR LEAD HOME WITH YOU and bring it back later :)

Drop off /Pick up times will take a little longer than usual; please respect other owners and please don't stop to catch up with friends or staff members. Patience must be practiced but not imposed upon others.

Tel: 06 345 2553

Address; 5 Caversham Road Springvale Wanganui

Web: www.petdogschool.co.nz Email: training@petdogschool.co.nz Facebook



PET DOG SCHOOL

Pick Up time – Please wait in your car and keep an eye on members of staff

- We will tell you which gate your dog will come to you through
- **IMPORTANT** Please come **INSIDE** the outer gate and close it behind you – We will then send your dog to you.
- Place your dog on the lead, you have brought back, and leave. Please ensure the gate is closed firmly behind you.

Contact Tracing

- **WE CANNOT ACCEPT YOUR DOG IF WE DO NOT HAVE YOUR NEW OWNER INFORMATION FORM COMPLETED AND WITH US AT THE TIME YOU DROP OFF YOUR DOG.** There will be a place to leave your completed form next to each entrance. If you would like to email your form please do; training@petdogschool.co.nz ***Email it BEFORE THE DAY YOU BRING IN YOUR DOG***
- **VACCINATION booklet – we DO NOT need to see it if nothing has changed since we saw it last.**
- We will update our Contact Tracing system with; your name, address, telephone number, date and times of your visits.

Throughout the day ...

- We will disinfect door handles and gate catches regularly.
- We will remain at least 2m away from each other and our clients and will remain in our own areas of the building when inside.
- We will disinfect your dog's collar.

Our staff will be using Personal Protection Equipment

- Hand sanitizer Disposable gloves Masks Other PPE per normal business

We are doing everything we can to ensure we play our part in keeping everyone we know and come into contact with safe and well. We do appreciate this is going to take a little more time than normal. We thank you in advance for your patience and, if we all smile at each other, we will be able to start the day as happy as our wonderful dogs are going to be.

We look forward to seeing you soon. Stay safe Sarah and the Team

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